



“Would you enjoy helping children and adults learn a potentially life changing skill.”

We are looking for happy and helpful individuals who have what it takes to make learning to swim fun. You will become part of this successful team which has been delivering an excellent service to thousands of children and adults every week.

Job Purpose

We are looking for people to create a fun and friendly learning environment for our customer to achieve their goals. Some of our customers might be nervous about getting back into swimming your smile and confident manner will tell they are in safe hands. You will be working with learners and their families from birth to 99 year or more. Each of them individuals with varying needs meaning no day will ever be the same. If you can remember names, make people feel at ease and want to work in sport and leisure, we want to hear from you.

Duties to Include:

- To instruct individuals or groups in the art of swimming or other associated aquatic activities
- Provide schemes of work and lesson plans relevant to the instruction being undertaken
- Ensure the safe use and storage of any equipment required during a lesson
- Record information relevant to each lesson content and any other associated information
- To provide instruction in line with the current Learn to Swim scheme
- To attend badge assessment sessions as required
- To promote and support the swimming lesson scheme

Qualifications:

- National Pool Lifeguard Qualification (NPLQ) or equivalent (*Desirable*)
- Professional Swimming Qualification - Amateur Swimming Association (ASA) or equivalent

Experience, Skills and Knowledge:

- Experience within a customer facing / customer service environment
- Confident leading and instructing large groups of people
- Knowledge of current swim practices and safety requirements for the management of swimming lessons
- Good class management and Good planning ability
- Effective communicator, motivation skills and good customer care skills

If this is your IDEAL role, you can apply for this role at www.serco.com/careers or drop your CV into the management team we have vacancies to start immediately